

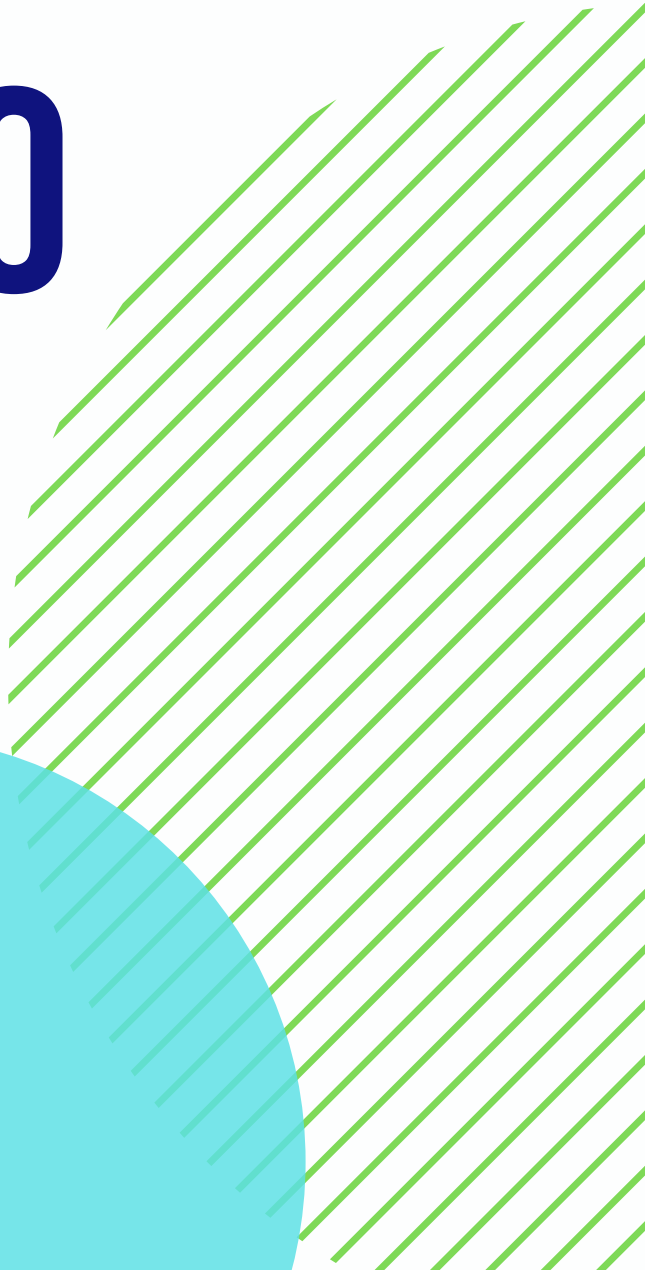
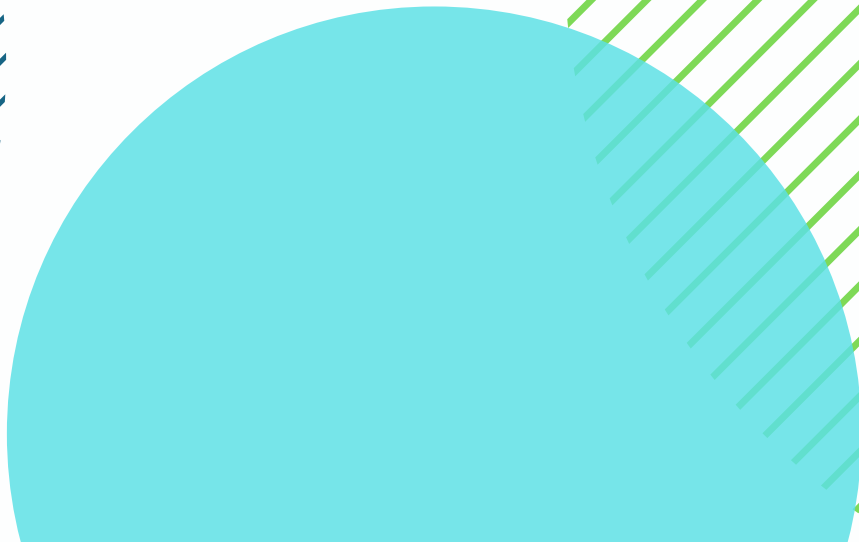
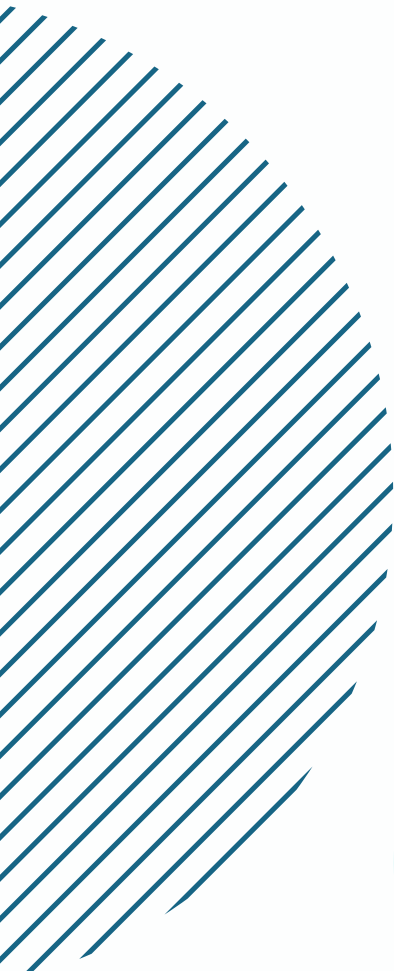


*Wildflower*

HEALTHCARE

# ANNUAL REPORT

# 2020



# 25 YEARS SERVING ST. JOHNS COUNTY

Friends and Supporters,

This past year has been a challenge for Wildflower Healthcare as well as our community. Despite the worldwide pandemic our doors remained open to fulfill our mission of delivering free, high-quality, compassionate healthcare. Along with our services we achieved a significant milestone this year celebrating our 25th anniversary by holding our first virtual auction and fundraising event. In 2020 Wildflower Healthcare earned a Silver Rating from the National Association of Free and Charitable Clinics Quality Standards Program signifying our commitment as a non-profit to provide quality care to patients.

As COVID-19 continued to affect the community, our staff and volunteers were persistent and determined to ensure patient care and information were readily accessible. As people lost their jobs and more of them needed our services, Wildflower Healthcare was there for them. We thank our staff and volunteers who continue to be on the front line every day, providing free medical and dental services for uninsured low-income residents of St. Johns County.

Of course, none of this would have been possible this year without the thoughtful and generous contributions from our supporters. As we transition into 2021, we hope you will continue to recognize and support this important work, needed by our friends and neighbors more than ever before.

Thank you.

Board of Directors  
Wildflower Healthcare



**WILDFLOWER HEALTHCARE IS A 501(C)(3)**

**MEMBER OF THE NATIONAL ASSOCIATION OF FREE CLINICS AND  
FLORIDA ASSOCIATION OF FREE AND CHARITABLE CLINCS**

# 1995-2020

## VISION

TO BE RECOGNIZED AS A SIGNIFICANT AND VALUED CONTRIBUTOR TO THE HEALTH AND WELLBEING OF THE PEOPLE WE SERVE IN OUR COMMUNITY.

## MISSION

TO ENSURE FREE ACCESS TO HIGH-QUALITY, COMPASSIONATE HEALTHCARE THAT IMPROVES THE LIVES OF UNINSURED ADULT RESIDENTS IN ST. JOHNS COUNTY.

Wildflower Healthcare's history has been rich with community support and collaborations focused on providing healthcare for low-income residents.

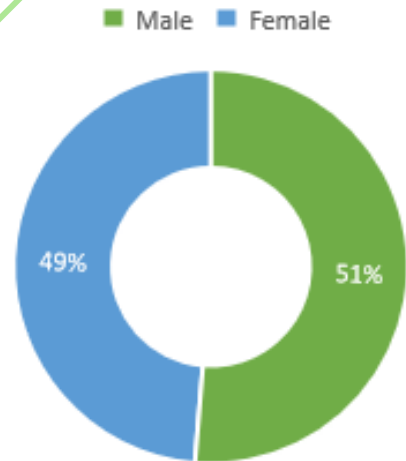
- **1995:** The Good Samaritan Health Center was founded by a joint committee comprised of Rev. Alvin Robinson (St. Cyprian priest), Mrs. Dorothy Israel (PhD. Sociology), and Dr. James Walter (former director of the St. Johns County Health Department). The clinic was staffed by volunteers on Saturdays and housed in a vacant Lincolnvilleville house owned by St. Cyprians Episcopal Church.
- **1998:** The Center was incorporated and the first staff nurse was hired with funding from Buckingham Smith Benevolent Association. Services grew to two medical clinics per week with a monthly dental clinic offered at the Department of Health.
- **2007:** Good Samaritan partnered with Anastasia Baptist Church and Emergency Services Homeless Coalition to hold a mobile dental clinic for the uninsured population of St. Johns County. Eighty patients were seen in five days by nine volunteer dentists; over 100 people were turned away.
- **2008:** The Board of Directors formed a Dental Task Force and began a very successful capital campaign to raise funds for a new home for Good Samaritan's healthcare services. New Mt. Moriah Christian Ministry generously provided the land in West Augustine where the needs had shifted.
- **2010:** Through the tremendous support of local contractors, businesses and individuals, the Herbert Street clinic opened debt-free with 3 dental operatories and 2 medical exam rooms.
- **2011:** Good Samaritan responded to a need for healthcare for the homeless population by initiating the Outreach Program where nurses provide healthcare screenings and referrals in the community and on mobile buses with partner, St. Vincent's Healthcare.
- **2018:** The Board of Directors engaged in a strategic planning process; hired the first Executive Director; decided on a new name, Wildflower Healthcare; revised the vision and mission statements; rebranded the website and refreshed the strategy to reflect an emphasis on primary care for the uninsured versus urgent care.
- **2020:** Wildflower Healthcare earned a Silver Rating from the National Association of Free and Charitable Clinics Quality Standards Program.



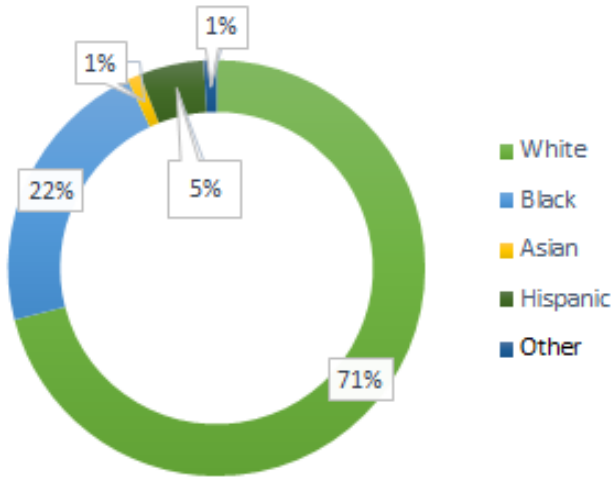
# PATIENT POPULATION

- MEDICAL: 571
- DENTAL: 681
- OUTREACH: 621

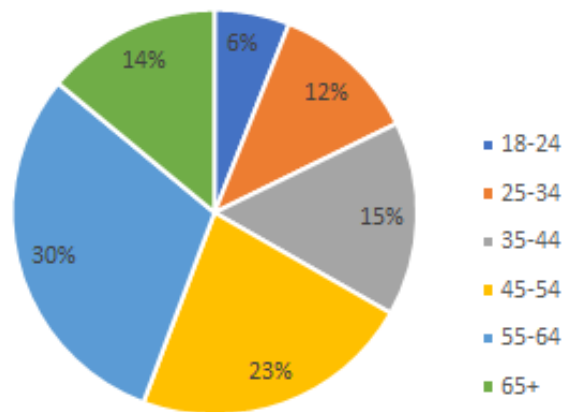
### Gender



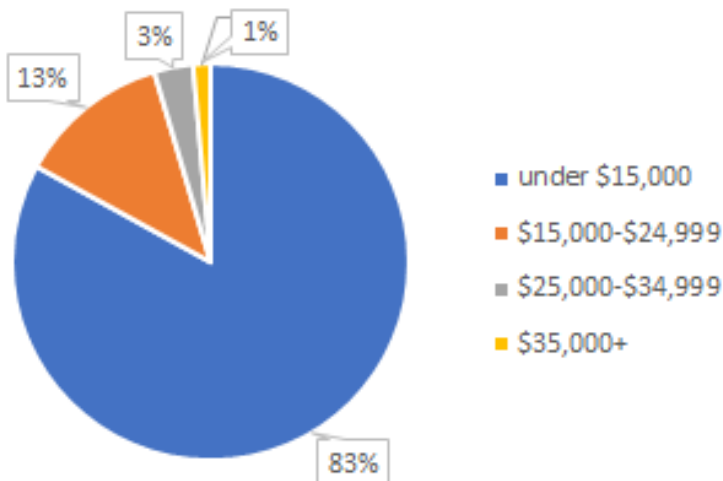
### Race/Ethnicity



### Age



### Annual Income






# 4,356 PATIENT ENCOUNTERS

- MEDICAL: 1,068
- DENTAL : 1,424
- OUTREACH: 1,446
- FLU VACCINES: 351
- WORKSHOPS: 67

*"I love Wildflower clinic! They provide the BEST care in all of St. Augustine!"*




Wildflower Healthcare Educational Series  
@ the Main Library

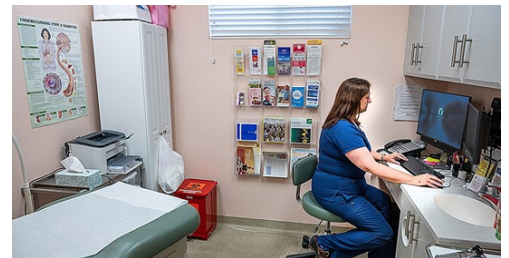
### Heart Disease Prevention and Management

Monday, February 3rd  
5:30 to 6:30 pm  
Registration Required

Did you know that heart disease is the leading cause of death in the United States? According to the CDC, heart disease causes approximately 614,000 deaths annually. About 1 in 4 Americans will receive a diagnosis of some sort of heart disease during his or her lifetime. During this interactive program, we will discuss multiple factors that can contribute to various heart conditions and what you can do to help prevent or better manage heart disease.

St. Johns County Public Library System  Presenter: Robin Glen, Registered Nurse, is the Outreach Coordinator for Wildflower Healthcare.

1960 N. Ponce de Leon Blvd., St. Augustine, FL 32084 • 304.827.6940 • www.sjcpb.org



- 606 CLINICS
- 3,956 DIAGNOSTIC TESTS ORDERED
- 148 COMMUNITY MEDICAL REFERRALS
- 3,660 DENTAL PROCEDURES
- 517 PRESCRIPTIONS VALUED AT \$639,183 DISTRIBUTED



# OUTCOMES

## DENTURE PROGRAM

In 2020 Wildflower Healthcare was able to reopen the Denture Program thanks to a grant from Edna Sproull Willams Foundation and generous individual contributors. Using the expertise of our dental staff and the affordable services of Loveday Dental Laboratory, patient's lives were transformed; their speech improved, the ability to eat nutritious food returned and, most importantly, they were no longer embarrassed to smile.



*"This program has changed my life, it has boosted my self-esteem and confidence. I now feel I can smile again and that makes me so happy again. I can't say enough about the wonderful staff for making this possible for me." Ellen J.*

92% OF RESPONDENTS INDICATED THEIR PRIMARY ISSUE WAS ADDRESSED.



95% OF RESPONDENTS INDICATED THEY WERE SATISFIED WITH THE SERVICES RECEIVED.



88% OF RESPONDENTS INDICATED THEY RECEIVED HEALTHY LIFESTYLE INFORMATION DURING THEIR APPOINTMENT.



95% OF RESPONDENTS INDICATED THEY WOULD RETURN TO WILDFLOWER HEALTHCARE IN THE FUTURE.

58% OF RESIDENTS SCREENED IN THE COMMUNITY WERE PROVIDED INFORMATION ON THEIR CONDITION OR A REFERRAL FOR HEALTHCARE OR COMMUNITY SERVICES.



*"I can't say enough about the dental program it made me feel better and able to eat foods that I love again."*

*But the real unsung hero to my story is the Medical Team, my wife and I both would probably be deceased right now if it wasn't for them. You see, we both are diabetics and could not afford our insulin. We learned about Wildflower. They got us in, helped us stabilize our disease, and provided our insulin.*

*They are a great organization."*

# VOLUNTEERS

"All staff members, volunteers, and care providers are extremely friendly, compassionate, and caring."

## 2020 Healthcare Staff & Volunteers

### PHYSICIANS

Karlyna Andersen  
Allain Girouard  
Stella Hayes  
Shakira Husain  
Julie McKay  
Mark Monroe  
Krishna Sikaria



### NURSE PRACTITIONERS

Marie Bates  
Michelle Benefield  
Bridget Blake  
Marianne Davis-Eriksen  
Michelle Enz  
Karen Greenan  
Elizabeth Hobbs  
Gloria Lelaider  
Tammie Leydig \*

### DENTISTS

Kenneth Baker  
Tedra Beckton \*  
Leh -ha Chew  
Van Cogley  
Linda Johnson \*  
Stephanie Kinsey  
Bill Maroney  
Alan Martin  
Ana Rivera  
Barry Schwein  
Stephen Velez  
Michael Versaggi  
David Wright



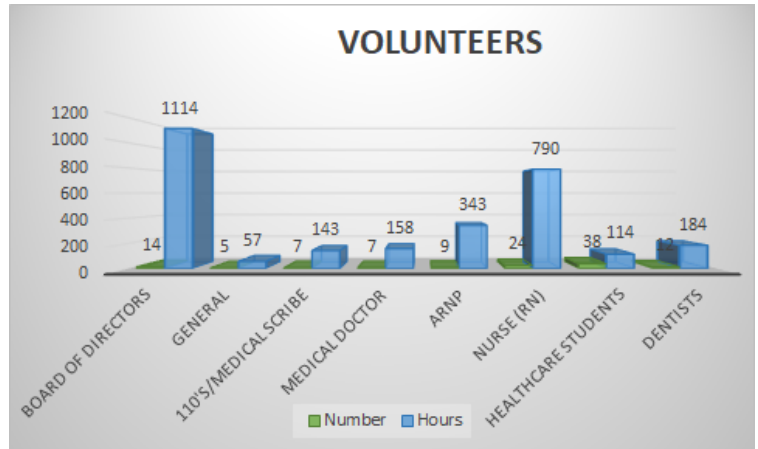
Dr. Shakira Husain has volunteered as an Internal Medicine physician at Wildflower Healthcare since its inception in 1995, just after she moved to the Saint Augustine area. Since she has also been a physician at Flagler Hospital the entire time, she was recently asked what still inflames her passion and commitment to continue volunteering at Wildflower several days a month, almost 26 years later?

*"As a result of the current pandemic we have seen many of our community members lose their jobs and health insurances. Fortunately, the Clinic has remained open throughout this time and was able to serve these people. It is times like these that continue to fire my passion for serving at Wildflower Healthcare and to help our community at large."*



This commitment to the community that Wildflower Healthcare serves is what encouraged Dr. Husain to accept the additional leadership position as the Director of Medical Services on its Board of Directors in 2018. In this position she welcomes other physicians to volunteer also, and to see that the highest quality of professional medical care is met and maintained. After all, that is just what our patients deserve.

## THANK YOU HEALTHCARE WORKERS



### DENTAL HYGIENIST

Elizabeth Carlisle \*

### DENTAL ASSISTANTS

Lucille Bennett \*  
Meka Holcy \*  
Charlene Lovell-Sanchez \*

### 110's & SCRIBES & Clinic

#### Administration

Devyn Corrales  
Nellie Crlenjak  
Kennedy Hamm \*  
Ryan Hossain  
Gabrielle Keller  
Paula Michalegko  
Mary Frances Mitchell  
Thom Mitchell  
Ashley O'Lena  
Francisco Rivera  
Erin Schulte

\*Staff Provider



# VIRTUAL FUNDRAISING

## Safely Supporting the Clinic in 2020

The in-person events of previous years took a back seat in 2020, necessitated by the pandemic. Creative thinking and technology launched Wildflower Healthcare into the realm of virtual fundraising. Two successful events raised much needed funds to keep the doors open for our community and neighbors.



Wildflower Healthcare participated in the 2nd Annual St. Augustine Day on May 6th, and raised over \$19,000 from 145 donors, including \$2,000 in prize money for winning five different categories;

- 1st place for most Peer2Peer fundraising, improved money raised, unique donors during Happy Hour
- 2nd place most unique donors,
- 3rd place most money raised



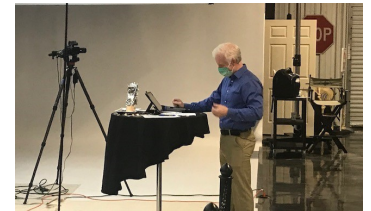
*To all who donated to Wildflower Healthcare, your contribution and support is greatly valued by our Board, staff, volunteers & patients.*



Broadcasting from the Classic Car Museum of St. Augustine, Wildflower Healthcare supporters Zoomed in for an interview with founder, Dr. Dee Israel, musical numbers by Sailor Jane and the Swell Acoustics and the Morrow Family Band, and a virtual auction hosted by MC, Derek Coghlan. Videography was provided by Aslyn Baringer and the evening was produced by Bagan & Company LIVE.

### Auction Donors

- Adventure Landing
- Aunt Kates
- Bea & Steve Schrobo
- BlueTree Marketing
- Carrabba's Italian Restaurant
- Carter's Jewelry
- Cason Photography
- Dollene Ewing
- Joint Bagel Company
- King and the Bear Golf
- Morse Family Dentistry
- Palencia Tennis Center
- SJC Sheriff's Office
- Surf Station
- The Palencia Club
- The Reef
- World Golf Hall of Fame & Museum
- Zulu Nyala Game Lodge



### Sponsors

Platinum  
Flagler Health+

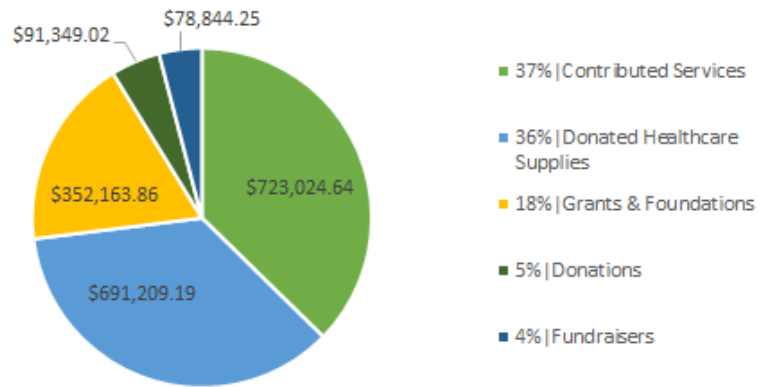
Gold  
Burkhardt Distributors  
Dr. Shakira Husain

Silver  
Classic Car Museum, St. Augustine  
Law Offices of Mark Parsons  
Mark Parsons Memorial Gift  
Runk Properties  
Herbie Wiles Insurance

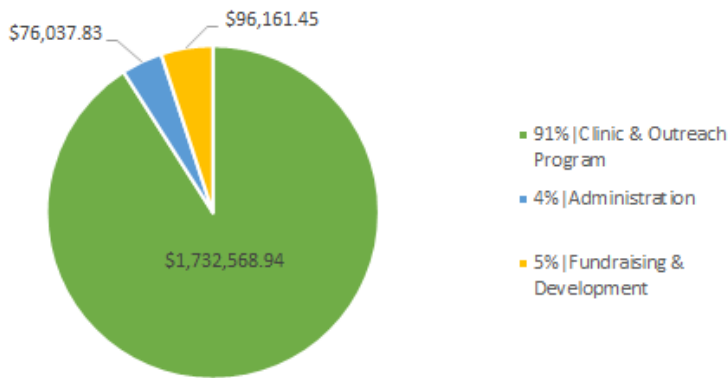
Bronze  
Anastasia Medical Group  
Lisa & Mike Chismark  
Law Office of John Galletta, Jr.  
Orthopaedics Associates, St. Augustine  
Pulmonary Associates, St. Augustine  
Riverside Cottages  
Rulan International  
Sonny's BBQ  
Dr. Sylvia Spengler

# FINANCIALS

## INCOME



## EXPENSES



## ORGANIZATIONAL EFFICIENCY

For every \$1.00 donated;  
91 cents goes directly to healthcare services  
for the uninsured  
in St. Johns County.

Challenging as 2020 was, Wildflower Healthcare was fortunate to be blessed with supporters, contributors and funders that enabled us to keep our doors open and safely maintain services.



## Wildflower Healthcare Board of Directors

**Lisa Chismark, PhD, RN, *President***

**Julie Watson, PhD, OTR/L, *Vice President***

**Bea Schrobo, CAPT, NC, USN, *Secretary***

**Catalina Usina-Morse, CPA, *Treasurer***

**Shakira Husain, MD  
*Director of Medical Services***

**Michael Versaggi, DDS,  
*Director of Dental Services***

**Bradley Cooper**

**Barbara Douglass, PhD**

**John Eaton**

**Dollene Ewing**

**Bernard Grobman**

**Toni Lekas**

**Lorna MacDonald**

**Deanna McDonald**

**Marie Nemec, RN**

**Mark Parsons**

# WILDFLOWER HEALTHCARE

## Community Partners

Amanda Blair Dexheimer Studio  
Ameris Bank  
Ancient City Parking  
Aslyn Baringer Productions  
Bagan & Company LIVE  
Blackstar Group LLC  
Burkhardt Distributors  
Chic-Fil-A  
Classic Car Museum, St. Augustine  
Cowan Financial Group, Inc  
Crescent Beach Care  
Flagler Health+  
Hagan Ace Hardware  
Herbie Wiles Insurance  
Joint Bagel Company  
Law Office of John Galletta, Jr.  
Law Offices of Mark Parsons  
Manning Building Supplies  
Mark Parsons Memorial Gift  
Morrow Family Band  
National Christian Foundation  
Panache  
PEO Sisterhood Chapter DC FL  
PIP Marketing, Signs, Print  
Primpin Ain't Easy LLC  
Probation Plus  
Riverside Cottages  
Rulan International  
Runk Properties, Inc  
Sailor Jane & the Swell Acoustics  
Sonny's BBQ  
St. Augustine Dental Society  
St. Augustine Lions Club  
St. Augustine Officer's Club  
St. Augustine Record  
St. Johns Care Connect  
St. Johns Medical Society  
St. Johns Volunteers  
The Garden Club of St. Augustine  
Winn Dixie Foundation

## Healthcare Partners

Ascension St. Vincent's Mobile Health Outreach Ministry  
A Girourard, LLC  
Anastasia Medical Group  
Borland Groover  
Cardiovascular Consultants of St. Augustine  
Coastal Foot and Ankle Wellness  
Dental Specialists of North Florida  
Dr. Ken Snyder, Harbour Dental Care  
Flagler Health+  
Gastroenterology Associates of St. Augustine  
Loveday Dental Laboratory  
Northeast Florida AHEC  
North Florida Center for Otolaryngology  
OB/GYN Associates of St. Augustine  
Orthopaedic Associates of St. Augustine  
Oceanside Endodontics  
Oldest City Family Dentistry  
Oxford Dental  
Pink Up the Pace  
PT Club, University of St. Augustine  
Pulmonary Associates of St. Augustine  
St. Augustine Foot, Ankle & Vein  
Smiles by Glenos & Hadgis Orthodontist  
St. Augustine Neurology  
Towne Center for Dermatology  
University of St. Augustine for Health Sciences



# PARTNERS



## Grantors & Foundations

All American Air Charitable Foundation  
American Endowment Fund - Big Drawer Fund  
Buckingham Smith Benevolent Association  
Delta Dental Foundation  
Edna Sproull Williams Foundation  
Florida Assoc. of Free & Charitable Clinics  
Florida Breast Cancer Foundation  
Florida Dental Association  
Mayo Clinic Community Giving  
Riverside Hospital Foundation  
Rotary Club of St. Augustine  
St. Johns County Government  
Trinity Episcopal Parish  
United Way of St. Johns County

## Partners in Faith

Anastasia Baptist Church  
Christ the King Anglican Church  
Family Worship Center  
First United Methodist Church Women  
Grace United Methodist Church  
Holy Trinity Greek Orthodox Church  
Memorial Presbyterian Church  
New Mt. Moriah Christian Ministry  
St. Anastasia Parish  
St. Cyprian's Episcopal Church  
St. Johns River Baptist Association  
The Golf Village Church  
Thrivent Grant  
Trinity Episcopal Church  
Unitarian Universalist Fellowship

## Education Partners

First Coast Technical College  
St. Johns County WorkStarter Program  
St. Johns River College

## Individual Giving

### \$5000 +

Elsa M. Brader Estate  
William & J.A Yancy  
Lisa A. Gerlach  
Denis Cunningham

### \$1000 +

Thomas Anderson  
Effie Antonatos  
Lisa & Mike Chismark  
Bradley Cooper  
Susan Cowperthwaite  
Howard Entman  
Dr. Bill & Susan Foody  
Bernard & Michelle Grobman  
Diana Justice  
Susan Lloyd  
Ronald & Helen Moore  
Frank and Marie Nemec  
Vicky Oakes  
Steve & Allison Pryor  
Stephen & Bernice Schrobo  
Dr. Sylvia Jean Spengler  
Thomas Wolfe  
Albert & Caroline Volk

### \$500 +

Diane & Tim Buckley  
Kathleen Caulfield  
Ron & Cyndy Dailey  
Barbara Douglass  
Peggy Hanley  
Dr. Shakira Husain  
Candy Johnson & Michael Donnelly  
Karla Kaelin  
William & Jude Platko  
Michael & Linda Porter  
Daniel & Mary Rieder  
Joan Roberts  
Gail Ryan  
Gaurav Trikha





**A YEAR LIKE  
NO OTHER**



# BECOME ENGAGED

## CONNECT WITH US



[www.wildflowerhealthcare.org](http://www.wildflowerhealthcare.org)



[www.facebook.com/WildflowrHealth](https://www.facebook.com/WildflowrHealth)



[www.instagram.com/wildflowerhealthcare](https://www.instagram.com/wildflowerhealthcare)



[twitter.com/wildflowrhealth](https://twitter.com/wildflowrhealth)



Wildflower Healthcare in St. Augustine, FL

## DONATE

- Become an annual Heart of Giving donor
- Celebrate a colleague, friend or family member through Honor or Memorial Gifts
- Contribute a non-taxable direct donation through your 401k distribution
- Make a gift through your estate plan
- Become a *Gift of Health* sponsor
- Host a Wildflower party/ fundraiser
- Host or participate in a "Wish List Drive"  
(list updated regularly on the website)

[director@wildflowerhealthcare.org](mailto:director@wildflowerhealthcare.org)

## VOLUNTEER

*There is always a place for your time & talents*

- Provide medical or dental care in the clinic or community as a licensed provider
- Support the clinical team as a medical scribe or eligibility evaluator
- Assist in office support with data entry
- Share your party planning skills with the fundraising/development team
- Lend a hand in facility maintenance

[volunteer@wildflowerhealthcare.org](mailto:volunteer@wildflowerhealthcare.org)

## WILDFLOWER HEALTHCARE 2020 COORDINATION TEAM

Chris Mastoridis, Executive Director  
JoAnn O'Leary, LPN, Clinical Coordinator  
Matthew Harris, Medical Data/PAP Coordinator  
Robin Gren, RN, Outreach Coordinator  
Bess Freeman, Office Coordinator  
Cyndy Dailey, Grants Coordinator  
Michelle Colee, Volunteer Coordinator  
Andi Manrique-Mariano, Finance Coordinator



# 25 YEARS OF PROVIDING HEALTHCARE IN ST JOHNS COUNTY 1995-2020



**WILDFLOWER HEALTHCARE  
268 HERBERT STREET  
ST. AUGUSTINE, FLORIDA 32084**

**904.829.1962**

**[WWW.WILDFLOWERHEALTHCARE.ORG](http://WWW.WILDFLOWERHEALTHCARE.ORG)**