



**WILDFLOWER  
HEALTHCARE**



**2021**

**ANNUAL  
REPORT**

**St. Johns County  
Florida**

# WILDFLOWER HEALTHCARE

For the past twenty-six years Wildflower Healthcare has been a critical healthcare presence in St. Johns County, offering free medical and dental services, and working with community partners to establish and build a viable healthcare safety net for the uninsured. Arising out of a need for medical care in the impoverished African American community of Lincolntonville, Wildflower Healthcare became the only free clinic for low-income uninsured men and women in 1995, incorporating in 1998. For the first fifteen-years medical and dental clinics were held in local churches and the Department of Health until a community-wide collaborative funded and built the Wildflower facility debt-free in January 2010.

Today Wildflower Healthcare's eighty plus healthcare professionals, volunteers and extensive network of pro bono community partners donate their professional services to provide free health screenings, medical and dental services, vaccine clinics, and prevention/ wellness workshops to over 2,000 St. Johns County, Florida residents. The clinic is open six days a week and utilizes three state-of-the-art dental operatories and two medical exam rooms to provide healthcare services. The Outreach Team engages hard-to reach, low-income populations in the community by providing healthcare screenings and education in concert with local partners.

## MISSION AND VISION

**Vision:** To be recognized as a significant and valued contributor to the health and wellbeing of the people we serve in our community.

**Mission:** To ensure free access to high-quality, compassionate healthcare that improves the lives of uninsured adult residents in St. Johns County.





# LETTER TO THE COMMUNITY



Greetings!

In 2021 Wildflower Healthcare continued to see many changes in our community. Still suffering from the effects of COVID and the impacts of the new variants, Wildflower Healthcare continued to shift gears to offer support wherever the greatest need was in St. Johns County. Through it all was our St. Johns community partners that once again pulled together to ensure the comprehensive medical and non-medical needs of our residents were met.

Wildflower Healthcare would like to extend a special THANK YOU to all our partners; together we offered medical and dental care, vaccinations, food, shelter, clothing, financial and program support, along with other life sustaining necessities. Partnering with other local nonprofits allows us to offer reciprocal referrals to best meet the needs of our respective clients and patients.

As I look at 2022, it goes without saying that our greatest support lies within our local community! To anyone who has worked, donated, volunteered, or provided specialty services to the residents and organizations of St. Johns community THANK YOU for your support! We look forward to continuing to enhance and build new partnerships throughout 2022.

As Helen Keller so eloquently stated, "Alone we can do so little; together we can do so much."

As we move into 2022 Wildflower Healthcare pledges to continue the great work initiated through these partnerships signifying our dedication to our community!

Thank you all!

Sincerely,

Michelle P. Colee  
Executive Director  
Wildflower Healthcare



Wildflower Healthcare is a 501 (c) (3)  
and  
Member of the National Association of Free  
and Charitable Clinics and the Florida  
Association of Free and Charitable Clinics



Wildflower Healthcare is licensed  
by the State of Florida as a Health  
Care Clinic Establishment  
and  
has a Non-Profit Corporation Permit  
from the Florida Board of Dentistry  
to operate the dental clinic.



# SERVICES

## PHYSICAL HEALTH

- Appointment Based Care
- Walk-In Clinics
- Lab Referrals
- Medication Assistance
- Cardiology Clinic
- Women's Health Clinic
- Mammogram Referrals to Pink up the Pace
- Specialty Doctor Referrals
- Chiropractic & Physical Therapy Referrals
- Vision is Priceless Screenings
- Smoking Cessation Classes

Weekly mobile medical bus in partnership with Flagler Plus Bus In locations throughout St. Johns County.

## ORAL HEALTH

- Dental Exams
- X-rays
- Extractions
- Fillings
- Hygiene Cleanings
- Dental Education
- Denture Program

Monthly mobile dental bus in partnership with Ascension | St. Vincent's HealthCare. In Hastings.

## PREVENTATIVE HEALTH

- Healthcare screenings at Dining with Dignity, St. Francis House, Home Again St. Johns
- Medical & Breast Cancer education at local non-profits
- Information dissemination at food banks
- COVID & Flu Shots
- Special Events  
Women's Days  
Veteran's Stand Down  
Holiday Luncheons



# 90%

Patients who stated their primary issue was addressed during their appointment.



# SERVICES by the numbers

## Clinics/Events

Medical : 304  
Dental: 275  
Outreach: 249  
Workshops: 3

## Visits

Medical: 1592  
Specialty Referrals: 77  
Dental: 1493

## Health Screenings

Outreach: 1477  
Dental: 819

## Vaccines

Flu: 155  
Covid: 799

## Additional #'s

- 469 New Patients
- Medications Valued at \$ 765,836 accessed at no charge to patients
- 28 Patients received dentures
- 20 Partner Locations
- 2,693 households received healthcare information while waiting at food banks



# 100%

Denture patients who were satisfied with their denture experience and reported a positive impact on their lives; improved speech (67%), self-confidence/ esteem (89%), smiling more (85%), found it easier to eat/ chew (56%) or seek employment (37%)

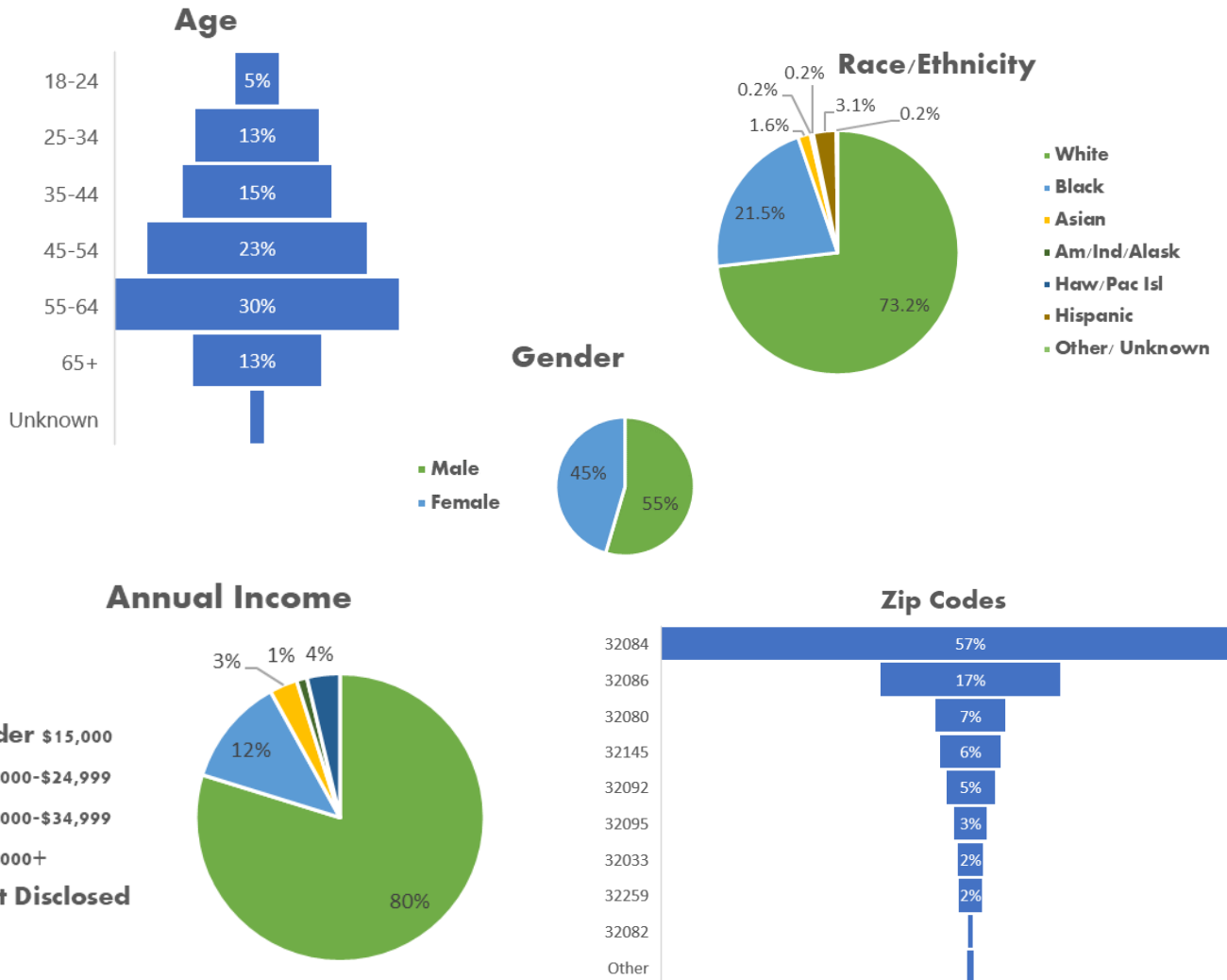
*"Wildflower Clinic is a savior for the non-insured and poor.  
Very thankful to have this help."*

# 89%

Received Healthy Lifestyle information during their appointment.

# PATIENT DEMOGRAPHICS

2,310 St. Johns County Residents Served



*"The staff was so nice and helpful. It was my first really great experience with a physician and I left feeling like I might know more about what's going on with me. They even addressed an issue I've had for years without me having to ask. It seems like the Wildflower clinic actually cares about making people healthy."*



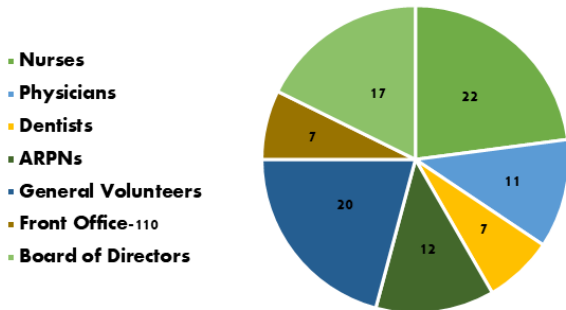
**97%**  
Patients satisfied with services & would return to the clinic in the future



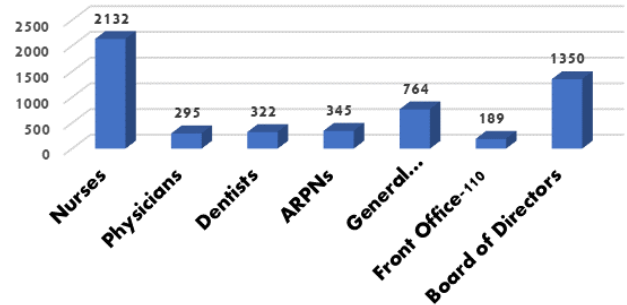
# VOLUNTEERS

96 Volunteers provided 5,420 hours valued at \$465,066

**Number of Volunteers**



**Hours**



**PHYSICIANS**

- Karlyna Andersen
- Frank Calhoun
- Charles Farr
- Allain Girouard
- David Goldberg
- Stella Hayes
- Shakira Husain
- Julie McKay
- Mark Monroe
- Loren Murray
- Krishna Sikaria

**NURSES, RNs**

- Allison Borchert
- Anne Bourne
- Kathleen Caulfield
- Elizabeth Chismark
- Cindy DeLoach
- Regina Fields
- Marjorie Ford
- Paula Fuller
- Celeste Gillespie
- Adrienne Lyons
- Danielle McCallister
- Betty Nelson\*
- Marie Nemeo
- Mary Newman
- Meri-Kathryn Peed
- Kimberlee Pressly
- Carol Ann Rauen
- Lori Remensnyder
- Gail Ryan
- Maria Thomas\*
- Caroline Volk
- Cynthia Ward
- Thomas Wilson

**DENTISTS**

- Kenneth Baker
- Linda Johnson\*
- Stephanie Kinsey
- Bill Maroney
- Ana Rivera
- Michael Romani
- Barry Schwein
- Michael Versaggi

**DENTAL HYGIENIST**

- Elizabeth Carlisle\*

**DENTAL ASSISTANTS**

- Lucille Bennett\*
- Meka Holcy\*
- Charlene Lovell-Sanchez\*

**110's & Clinic Administration**

- Adam Akhiyat
- Timothy Connors
- Charles Conway
- Natalia Gerkerov
- Hilary Hanrahan
- Hamza Khan
- Khadija Khan
- Marian Patrick
- Colette Platts
- Francisco Rivera
- Paige Roman
- Aparna Sethumadhavan
- Damien Thomas
- Ryan Thomas
- Hilary Thompson
- Lisa Tomlinson
- Meltem Tutar

**PHYSICIAN ASSISTANT**

- Elizabeth Hobbs\*

**NURSE PRACTITIONERS**

- Lynn Baker
- Marie Bates
- Michelle Benefield
- Bridget Blake
- Chaka Brittain
- Marianne Davis-Eriksen
- Karen Greenan
- Susan Koster
- Gloria Lelaider
- Monique Berces Mardenly
- Sonia Remy
- Suzanne Weed

**PRO BONO SPECIALISTS**

- Advanced Urology Institute
- Borland Groover
- Flagler Health+ Outpatient
- Heart Center of St. Augustine
- North Florida Center of Otolaryngology
- Neogenomics Labs
- OBGYN Associates of St. Augustine
- Orthopedic Assoc. of St. Augustine
- St. Augustine Endoscopy Center LLC
- Vision is Priceless

\*Staff Providers

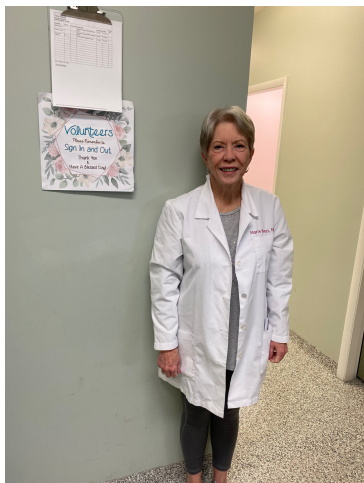


100%

Volunteers who agreed their work has a positive impact in the community.

# VOLUNTEERS In Action

Wildflower Healthcare’s 2021 highlighted volunteers are both dedicated, flexible healthcare practitioners who have been extremely generous with their time and talents. Maria Thomas, Volunteer Coordinator states “ they are admired and loved by everyone at Wildflower, clients and colleagues alike!”



**Marie Bates,  
ARNP**

Marie Bates has been a dedicated Nurse Practitioner with Wildflower Healthcare for the past 22 years. Beginning in 2000, Marie has volunteered for many shifts in the medical clinics seeing patients and interpreting lab and diagnostic results. During COVID, Marie dedicated up to 13 hours a day at the hospital helping with the influx of COVID and working the HIV and TB clinics. In 2021, Marie stepped up and filled in for Wildflower’s Physician’s Assistant during her maternity leave. Marie is very passionate about her work, and it shows in her patients and their outcomes.

When Marie does find some free time, she enjoys reading and gardening. At retirement time Marie is looking to travel and visiting friends.

Wildflower Healthcare can’t thank Marie enough for her selflessness and dedication to her/our patients. Marie states, “my favorite part of volunteering with Wildflower – is gratefulness” – which comes full circle as we are truly and whole heartedly grateful for her!

*"Your staff and volunteers are excellent and always make me feel welcome- and their work is great, and I thank you all very much."*

Gail has been a volunteer nurse for Wildflower Healthcare a little over four years. She became hooked while helping a friend one morning at a healthcare screenings. She mainly volunteers in the Outreach Program, at St. Francis House, Home Again, and Dining with Dignity, but has also volunteered in the clinic and with the mobile bus.

Gail loves her volunteer work, “it has been such a blessing to work with all the wonderful staff and other volunteers at Wildflower. They are an amazing group of caring people who truly have a heart for service. I have met so many wonderful clients with whom I have created special bonds, like my friends “book club Bill” and “morning Mass George”. I look forward to seeing our regular clients every week and meeting new ones. They are always very appreciative of the care they receive, but I am the one who is truly blessed by being able to work with them.”



**Gail Ryan, RN**



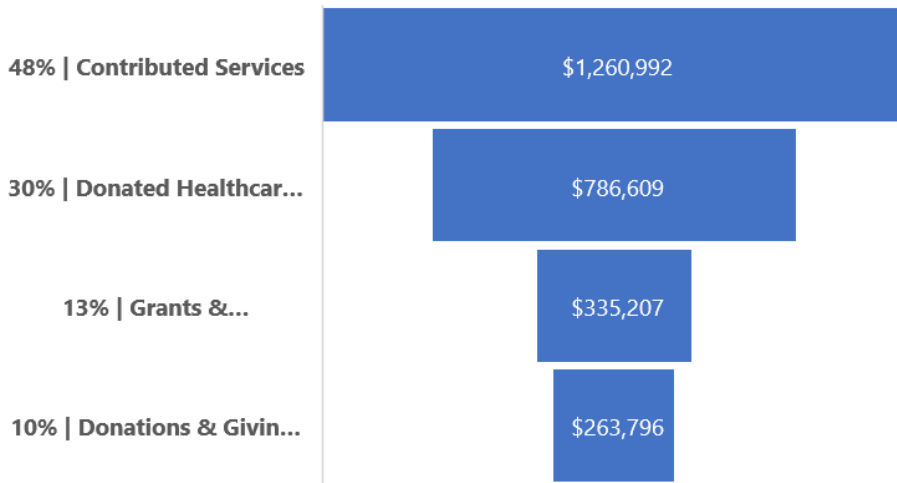
# 86%

Volunteers who would recommend volunteering for Wildflower Healthcare.



# FINANCIALS

## INCOME



Wildflower Healthcare has been very blessed this year to be supported by so many generous donors, volunteers, and community partners that help us provide quality medical & dental services.

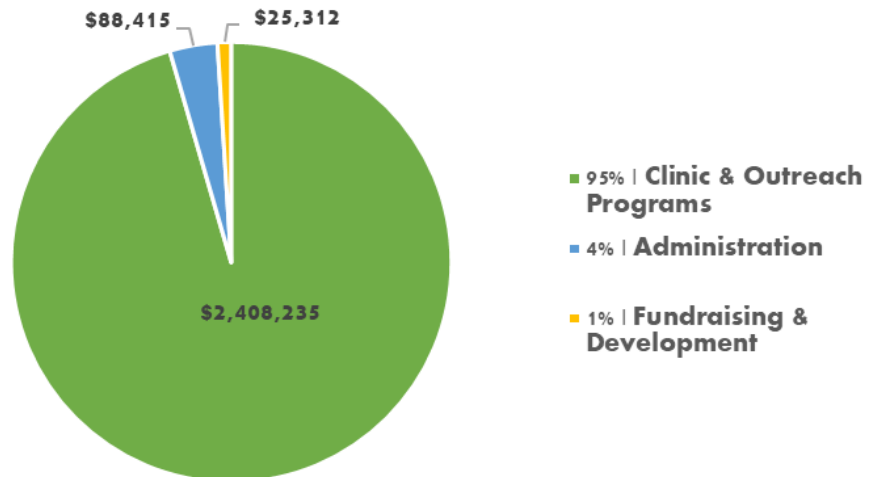
**THANK YOU**

## EXPENSES

### ORGANIZATIONAL EFFICIENCY



For every dollar donated, 95 cents goes directly to provide healthcare for St. John's uninsured residents.



**GIVING TUESDAY**



## Wildflower Healthcare Board of Directors

Shakira Husain, MD  
*President & Director of Medical Services*

Marie Nemec, RN, Vice President

Bea Schrobo, CAPT, NC, USN, *Secretary*

Catalina Usina-Morse, CPA, *Treasurer*

Stephanie Kinsey DDS,  
*Director of Dental Services*

Lakeisa (Keisa) Boykin, OTR/L

John Eaton

Erica Kiernan, PhD PH, PT/OT

Lorna MacDonald

Deanna McDonald

Amir A. Malik, MD, FASN

Mark Parsons, Attorney

Alyssa Shorstein, Attorney

Caroline Volk, RN

Julie Watson, PhD, OTR/L,

# PARTNERS

## Healthcare Partners

Advanced Urology Institute  
Ascension | St. Vincent's Mobile Health Ministry  
Borland Groover  
Direct Relief  
Flagler Health+  
Flagler Health+ Imaging Center  
Heart Center of St. Augustine  
Loveday Dental Laboratory  
Neogenomics Labs  
North Florida Center of Otolaryngology  
Northeast Florida AHEC (Tobacco Cessation)  
OB/GYN Associates of St. Augustine  
Orthopaedic Associates of St. Augustine  
Oxford Dental  
Patterson Dental  
Pink Up the Pace  
PT Club, University of St. Augustine  
Pulmonary Associates of St. Augustine  
Radiology Associates Imaging  
St. Augustine Endoscopy Center LLC  
Stewart Marchman Act Healthcare  
University of St. Augustine for Health Sciences  
Vision is Priceless

## Community and Business Partners

All American Air Charitable Foundation  
Ancient City Parking  
Cathedral Parish School  
Elks Club of St. Augustine  
Fraternal Order of Eagles  
Growers Alliance  
Hagan ACE Hardware  
Haven Attic  
Herbie Wiles Insurance  
McCormack Construction  
Network for Good  
Palencia Women's Club  
Palencia Women's Golf Association  
PayPal Giving Fund  
PEO Sisterhood Chapter DC FL  
Probation Plus  
Rosalie James Circle of the International Order  
of the King's Daughters & Sons  
St. Augustine Dental Society  
St. Johns Cares Giving Tree  
The Garden Club of St Augustine  
The Wellness Divas



## Grants & Foundations

American Endowment Fund - Big Drawer Fund  
Buckingham Smith Benevolent Association  
Delta Dental  
Edna Sproull Williams Foundation  
Flagler Health+  
Florida Association of Free & Charitable Clinics  
Florida Breast Cancer Foundation  
Florida Dental Association  
Mayo Clinic Community Giving  
Ponte Vedra Women's Civic Association  
Riverside Hospital Foundation  
St. Johns County Government  
Trinity Episcopal Parish Endowment Fund  
United Way of St. Johns County



## Partners in Faith

Anastasia Baptist Church  
Christ the King Anglican Church  
First Baptist Hastings  
First United Methodist Church Women  
Florida Baptist Convention  
Grace United Methodist Church  
Memorial Presbyterian Church  
Memorial Presbyterian Youth Mission Group  
New Mount Moriah Christian Ministry  
St. Anastasia Catholic Church  
St. Cyprian's Episcopal Church  
St. Johns River Baptist Association  
The Golf Village Church  
Thrivent  
Trinity Episcopal Church, St. Catherine's Guild  
Unitarian Universalist Fellowship

## Partners in Education

First Coast Technical College  
St. Johns River State College  
St. Johns County WorkStarter Program



# PARTNERS In Action

## Individual Giving

### \$5000 +

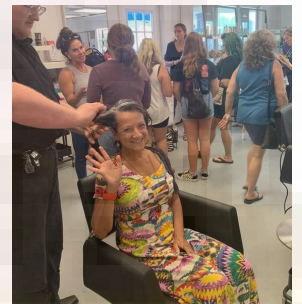
Capella Trust  
 Bradley Cooper  
 Dr. Keith & Diana Justice  
 Kreg Kinney  
 O'Neill Family Charitable Foundation  
 Sylvia Spengler

### \$1000 +

Marie Bates  
 David Cartwright  
 Lisa & Mike Chismark  
 Susan Cole  
 Margaret Edmiston  
 Mercedes Eguizabal  
 Katherine Hempel  
 Dr. Shakira Husain  
 Katherine & Fred Hempel  
 Lorna MacDonald  
 Dr. Amir Malik  
 Janice Misiuta  
 Steve & Allison Pryor  
 Gail Ryan  
 Bernice & Stephen Schrobo  
 Nicole Stewart  
 Catalina & Ken Usina-Morse  
 Caroline & Albert Volk

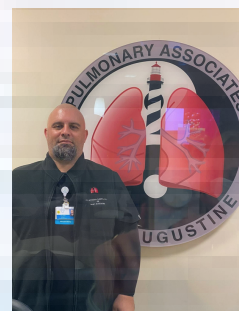
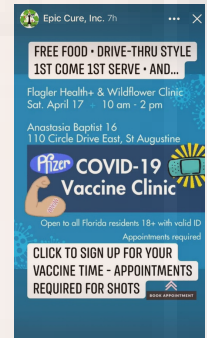
### \$500 +

Frank & Marie Nemeč  
 Karen Wilson & Richard Slocum  
 J. Robertson  
 Kathleen Caulfield  
 Richard LaFlam  
 Gloria Lelaidier  
 Colleen Platts  
 Mary Rieder  
 Terri Wiseman



### Partner Locations

Alpha Omega  
 Armstrong Baptist Church  
 Betty Griffin Center  
 Council on Aging  
 Epic-Cure  
 Family Worship Center  
 Flagler College  
 Home Again St Johns  
 Learn To Read  
 Port in the Storm  
 Shepherd's Haven Inc.  
 St. Francis House  
 St. Gerard's House  
 Webster Elementary School  
 W. E. Harris Community Center



# BECOME INVOLVED



## CONNECT WITH US



[www.wildflowerhealthcare.org](http://www.wildflowerhealthcare.org)



[www.facebook.com/WildflowerHealth](https://www.facebook.com/WildflowerHealth)



[www.instagram.com/wildflowerhealthcare](https://www.instagram.com/wildflowerhealthcare)



[twitter.com/wildflowrhealth](https://twitter.com/wildflowrhealth)



Wildflower Healthcare in St. Augustine, FL

## DONATE

- Become an annual Giving Day Donor
- Contribute through PayPal or Amazon purchases
- Celebrate a colleague, friend or family member through Honor or Memorial Gifts
- Contribute a non-taxable direct donation through your 401k distribution
- Make a gift through your estate plan
- Host a Wildflower party/ fundraiser
- Host or participate in a "Wish List Drive" (list updated regularly on the website)

[director@wildflowerhealthcare.org](mailto:director@wildflowerhealthcare.org)

## VOLUNTEER

*There is always a place for your time & talents*

- Provide medical or dental care in the clinic or community as a licensed provider
- Support the clinical team as a medical scribe or eligibility evaluator
- Assist in office support with data entry
- Share your party planning skills with the fundraising/development team
- Lend a hand in facility maintenance

[volunteer@wildflowerhealthcare.org](mailto:volunteer@wildflowerhealthcare.org)

## 2021 WILDFLOWER HEALTHCARE COORDINATION TEAM



Michelle Colee, Executive Director  
Maria Thomas, RN,  
Outreach & Volunteer Coordinator



Christina Simon,  
Clinical Coordinator



Cyndy Dailey,  
Grants Coordinator



**WILDFLOWER HEALTHCARE  
268 HERBERT STREET  
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**904.829.1962**

**[WWW.WILDFLOWERHEALTHCARE.ORG](http://WWW.WILDFLOWERHEALTHCARE.ORG)**